

Connecticut Hospital Association
JOB DESCRIPTION

JOB TITLE: Director, Clinical Informatics

Reports to the Vice President, Data Services

ChimeData, at Connecticut Hospital Association (CHA), offers data analytic services including innovative information products and solutions. These services help member hospitals gauge their performance in quality improvement and patient safety, analyze population health metrics, assess their financial health, track and trend the utilization of key hospital services, and meet regulatory requirements. Through its comprehensive analyses, ChimeData supports CHA advocacy by determining the impact of proposed and new policy issues on Connecticut hospitals, and provides meaningful information to help the public make informed healthcare decisions and choices.

JOB SUMMARY:

Utilize clinical and informatics knowledge to support the design and development of innovative solutions based on informatics best practices and leading edge design principles. Provide clinical content expertise and leverage knowledge of care provider systems to create analytic solutions that will impact quality across the care continuum.

JOB DUTIES:

- Work in collaboration with clinical leaders at member hospitals to translate information to end users; serve as the clinical resource to the ChimeData team and member hospitals.
- Communicate effectively and contribute to positive interdepartmental relationships between technical and clinical staff.
- Coach, consult, direct, and facilitate the transfer of data analytics and health information to support the mission of our member hospitals.
- Serve as the point person for the HRET HIIN implementation.
- Complete data updates to the quality scorecards and monthly PfP quality summary reports.
- Drive the analysis to ensure we have an optimal physician attribution methodology.
- Providing meaningful clinical input for development of new ChimeData products and solutions and ad hoc analytics to support CHA's advocacy and policy efforts.
- Travel to hospitals within the state of Connecticut and out-of-state for meetings as required.

REQUIREMENTS

- Bachelor's degree in Nursing essential; Advanced or Medical Degree preferred.
- 8-10 years' experience in a clinical setting with working knowledge of clinical practice, policy and procedure. Experience with inpatient and outpatient care environments and related work flow processes.
- Knowledge of healthcare information systems including administrative claims, real-time data, clinical data, quality and outcome metrics, analytic products, and advanced analytics. Serve as consulting backup for quality programming.
- Understanding of healthcare finance preferred.
- Experience with electronic medical records, standardized vocabularies, clinical reporting, database management, and decision support.
- Experience in healthcare consulting preferred, with demonstrated ability to develop customer relationships and the ability to provide strategic direction driven by data and analytics.
- Ability to leverage data-informed insights to help members understand key business and clinical issues and help formulate appropriate action plans across multi-disciplinary perspectives.
- Knowledge of current healthcare issues and the evolving marketplace for hospitals.
- Effective verbal and written communication and presentation skills; proficiency in translating complex concepts.
- Demonstrated ability to manage multiple complex projects simultaneously and maintain flexibility to adapt to a changing environment.

- Demonstrated planning and organizational skills; good problem-solving and development of creative solutions; ability to manage time efficiently and meet deadlines.
- Experience working in a team-oriented, collaborative environment; ability to establish effective interpersonal relationships.
- Dynamic and engaging professional presence essential; demonstrated customer relations and service delivery skills.

EOE

AD/ALP – February 2017